

## CONTACT



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# MY STORY

After 10 years of experience in customer service, I understand that customer's experience is a key part to a company's success. In order to advance my career, I gained education and experience in front-end web development.

Decisiveness, patience, problem-solving and empathy are skills that have allowed me to thrive in customer service. As a Front-End Web Developer, these skills ensure our success when working in large teams and meeting customer goals. In my career, it is my goal to not only keep learning, but to create efficient and accessible code while fostering a positive work environment where myself and my team can succeed.

# **EDUCATION**

Juno College, Toronto ON | 2021

Immersive Web Development Bootcamp:

Certificate

Accelerated JavaScript Course

Con-Ed Web Development Course

York Univeristy, North York ON | 2014

Bachelor of Arts: Specialized Honours in History

## RELEVANT SKILLS

- HTML5, CSS3, SCSS
- ReactJS Framework
- JavaScript, ¡Query
- Working with APIs, and Firebase
- · Responsive design
- Website accessibility requirements
- Version control & collaboration using Git
- Paired programming & team-based development
- Project scope management and time management
- Best practices for modern web development

## **PROJECTS**

# <u>One Piece Coo Delivery Chaptor Selector</u> JS | HTML | | SCSS | API Video Presenation \*22:15 - 28:50

- Successfully created a website that searches specific chapters to provide accurate summarizations over over 1000 chapters in a popular Japanese book series
- Discovered an untapped market and created a project plan of how to inflitrate this market with an effective solution
- Created a mobile first design to provide users quick access to information
- Managed and produced an API call that functionally pulls specific chapters to remove non-user friendly loading times, rather than Promise.all() to gather all 1000 chapters

#### What's HOT?

React | JSX | API

- Produced a social media site that shares trending entertainment that updates on a daily basis using TMDB API
- The plan behind this App was to use the ReactJS framework to create a a single page site that loaded dynamically without routing.
- Applied an API call for users to select categories which would populate varying entertainment mediums specific to their selections
- Created a component that displays various information based off user selection to ensure the code is more DRY

## **WORK EXPERIENCE**

## **SALES ASSOCIATE: EATALY 2019-2020**

• Worked alongside front office representatives to boost sales, specifically in detailing item positioning, location, and aesthetic.

## SERVER/BOX OFFICE: MEDIEVAL TIMES 2016-2019

• Organized seating arrangements for over 1000 people at show, in a timely, orderly, and efficient manner. Guiding team members in the arena, and handling customer issues.

### **SALES ASSOCIATE: FRESHII 2014-2015**

 Took lead on a new company venture, Freshii Delivery. I was their go-to for feedback on the programs longevity and its implementation. Discussed its benefits to Trade partners alongside with the CEO of Freshii